



# Christian Community Service Center Year In Review – 2011

CCSC is a caring and effective community organization that is committed to fulfilling its mission. We serve those who are hungry, those who go without fundamental items (clothes, toothpaste, etc.), those who seek self-sustaining jobs, and children who need additional support. In 2011, CCSC continued to make a difference in the targeted areas of *basic needs, employment and children*. With the support of 43 covenant churches, many dedicated volunteers, and high quality business practices, our coalition impacted many lives:

- ◆ **Emergency Services** responded to continued demand for basic needs by providing *food, clothing, financial assistance and referrals* to 24,918 persons in crisis – a 10% climb from the prior year and our highest number since 1992. This effort included helping 814 families avoid homelessness or substandard living conditions by assisting with electricity, water, natural gas, and rent payments. More than 270,000 pounds of food was provided to hungry neighbors and 12,318 clients benefitted from gently-used clothing.
- ◆ **The Gethsemane Food Pantry** expanded to include Saturday operations, making CCSC present five days weekly in the southwest portion of our service area. *The pantry fed 21,218 persons from 5,414 households*. Of those served, 47% were children, and 56% of client households included one or more employed adults. *The Garden at Gethsemane was expanded and enhanced, resulting in the production of 4,415 pounds of fresh fruits and vegetables* to aid clients' nutritional well-being.
- ◆ **JobNet** increased its service level by 18%, helping 443 job-seekers through skill-building workshops, computer training, job leads, resume development, business attire, and access to office equipment. An inspiring number of participants found work: *29% were gainfully employed*. JobNet's personalized design increases clients' skills and confidence, especially those who face significant and sometimes multiple employment barriers.
- ◆ **Martha's Way** engaged 155 participants in the 42-hour residential housekeeping training program designed for entrepreneurs. Over the year, 59 job leads were shared with graduates, helping launch their businesses. Evaluators of this program determined that the Martha's Way "return on investment" was a \$20.3 valuation. To date, CCSC has graduated 498 clients of this program.
- ◆ **Back To School** touched the lives of 6,204 underprivileged children. By providing these students (Pre-K to 8<sup>th</sup> grade) with *comprehensive school supplies, new school attire, and gently used shoes and clothing*, children are better prepared to achieve academic success. This year's effort included strategic partnerships with a variety of schools, making a concentrated impact on campuses in underserved areas.
- ◆ **Jingle Bell Express** provided 2,802 children from low-income families with *new toys and books* for their Christmas celebrations. Each of their 892 families also received a *food package* for this special time of year. This uniquely designed program addresses several client needs including literacy and hunger, and this year's event included a special effort to assist clients also served at CCSC's food pantries.
- ◆ The **Louise J. Moran Vision Care Program** partnered with local elementary schools to provide *vision-screening services* to 1,056 children. A total of 327 students then benefited from professional eye exams at University Eye Institute, with 304 of them receiving new prescription glasses.
- ◆ The **Sunshine Resale Shop** netted \$96,725 from the sale of donated items. Shop proceeds are channeled into CCSC's mission allowing more clients to be served. The store also provides a great service to community members who are living on a fixed or limited income by selling items at a fraction of retail cost.
- ◆ **1,700 CCSC volunteers** contributed 43,912 hours of service across the organization – the estimated monetary value of this contribution is \$937,960. Approximately 400 persons were involved in on-going service commitments and 47 groups helped with special projects. *Thank you, CCSC volunteers!*

*CCSC's mission is to serve the poor, hungry, disabled and otherwise needy while respecting their religious, ethnic, or cultural differences.*

**To get involved with our mission, please call 713-961-3993.**

**To make a secure donation, please visit our website: [www.ccschouston.org](http://www.ccschouston.org)**